

## Website & Admin Panel Release For Review & Approval@ 28th Nov-2019!!

From: Arvind Tyagi  
Date: Wed, 27 Nov 2019 at 11:16pm

---

Dear Mr. Richard,

Greetings from Mobiloitte!

We have ensured a full cycle QA and made every effort to ensure that the milestone is irritant-free. I have myself verified the application after the QA release. Please find attached the latest build along with the video as well as all documents associated with the milestone that was approved by you.

### Milestone Completed:

---

M 5. 15% due on the completion of Sprint 2.  
M 6. 10% due on the completion of Sprint 3.

### Milestone Pending: ( Mobile application work will be delivered on this below milestones)

M 7. 10% due on the completion of Sprint 4 + UAT + Stabilization Phase.

### The enclosure includes the following:

1-Website base URL:- <http://ec2-35-176-66-190.eu-west-2.compute.amazonaws.com:1514/>

2-Admin Panel base URL:- <http://ec2-35-176-66-190.eu-west-2.compute.amazonaws.com:1519/>

#### Admin credentials

Email Id:- [robendorf@spacedox.com](mailto:robendorf@spacedox.com)

Password:- admin1234

### Approved Assets followed by Development & testing Team:

Website Wireframe:- <https://1e1xan.axshare.com>

Admin Panel Wireframe:- <https://q0ug8g.axshare.com>

Ready Reference URL of approval- <https://mobiloitte.basecamphq.com/projects/14469886-fax-now-website-ios-and-android-applications-190...>

### Task Done In Web application:

1-All feature listed in the wireframe has been done in the website and admin panel listing.

I will be happy to walk you through the app if you let me know a convenient date and time so that we are in sync with your requirements and the supplied build.

If we can do this exercise today itself it would be best as we want to retain the same developers for this project. If you are satisfied with the build I would also request you to release the payment for the milestone as soon as possible.

Have a good day!

Regards,  
Arvind Tyagi

These are the last 75 comments out of 147 total — [Show remaining 72 comments](#)



Arvind Tyagi Tue, 11 Feb at 1:01am

Dear Mr. Richard,

Greetings from Mobiloitte!

We have checked your shared feedback link. Please find the inline response before moving forward and close the current testing phase.

=====

2.10.20 Tested Apps today

Web Application Embed

1. Provide Embed code--Web Application will be embedded on the home page of faxnow.mobi --

**[MOBILOITTE]: This will be done once the code will be migrated on your production server. This is not BUG.**

**Price Page Editing:**

1. Align 3 Pricing Columns. Center "Cost per page" numbers.

2. Larger Font and Bold for "Extra per page cost for selected Country Code."

3. Text at bottom-This is static text. Copy and Paste for Static Text in attached docx as is.. Main change is the Bold heading and spaces between the Country names.

**[MOBILOITTE]: OK, WILL DO**

Fields not populated on both:

1. Price: CCode Management and

2. Price: Category Mgmt

**[MOBILOITTE]: OK, WILL DO.**

Admin Dashboard Gross Profit not calculating

**[MOBILOITTE]: PLEASE SHARE THE FORMULA OF GROSS PROFIT SO THAT WE CAN DISPLAY THE DATA ON ADMIN DASHBOARD.**

**iOS and Android testing**

Home Page:

After removing "Pricing" from the Home page attachment placement is incorrect

**[MOBILOITTE]: OK, WILL DO.**

History of Page Issues:

1. Sort list by most recent to oldest

2. Scrolling not working --- **ALREADY WORKING**

3. Add Favorites to "Sort" drop-down

**[MOBILOITTE]: THIS IS ADDITIONAL CHANGE REQUESTED AGAINST THE APPROVED ASSETS AND WE WILL LOOK INTO THIS.**

Country Code Dropdowns not scrolling-- **ALREADY WORKING**

List of countries is not scrolling -- **ALREADY WORKING**

Send Status Popup:

Leave the popup on the screen until the sender decides to close.

**[MOBILOITTE]: THIS CAN'T NOT BE HANDLE BECAUSE THIS DATA IS COMING FORM THE API RESPONSE.**

CVC Popup:

Please change the popup to Numeric- **[MOBILOITTE]: OK, WILL DO.**

**Stripe Payment Popup:**

Please use Web App payment popup on the Mobile App (or something similar) The Web App popup/form is much simpler.**[MOBILOITTE]: THIS HAS BEEN DONE BASED ON THE APPROVED DESIGNS BUT WE WILL DO THIS CHANGE. OK, WILL DO.**

Major wire-frame issues that still exist (not a complete list)

Capturing and editing an image of a document is critical/central to the success of the mobile application.

Once captured:

1. Rotate
2. Deskew
3. Markup
4. Retake
5. Delete
6. Black and White Conversion
7. Shadow elimination

Notification Emails Issues

"Failed Status Notification Testing":

**[MOBILOITTE]: IN DISCUSSION, WE ARE WILL KEEP YOU UPDATE ONCE DONE, ETA IS THIS WEEK.**

Still no email regarding pre-approved payment generated by the payment gateway "Coming when FaxNow Stripe API is developed" Arvind 1/28/20

1st email: Still not receiving

2.1.20 Arvind ".That This Will Be Working Once The Live Credntials Will Be Active And You Have To Activate Stripe Connect And Set Up The Account Properly (Will Explain You On-Call)"

**[MOBILOITTE]: THIS IS NOT A ISSUE AND WE HAVE DEMONSTRATED DURING THE SCREEN SHARING SESSION.**

Latest build will be share by today or tomorrow early morning for your review and approval.

Regards,  
Arvind Tyagi



**Richard Obendorf Tue, 11 Feb at 7:42am**

Hi Arvind, Please provide your latest build so I can test those items you say are "Already Working". Thanks, Richard



**Arvind Tyagi Wed, 12 Feb at 11:43pm**

Dear Mr. Richard,

Hope you are doing!

Please find the update on below points and we will share the latest build today and I will share the APK and IPA today to close the current milestones.

---

#### **GENERAL**

##### **2.10.20 Tested Apps today**

**Fields not populated on both:**

1. Price: CCode Management and
2. Price: Category Mgmt.

**[MOBILOITTE]: Fixed & Working Now!**

**Send Status Popup:**

Leave the popup on the screen until the sender decides to close.

**[MOBILOITTE]: THIS CAN'T NOT BE HANDLING BECAUSE THIS DATA IS COMING FORM THE API RESPONSE.**

**CVC Popup:**

Please change the popup to Numeric- Fixed & Working Now!.

## **Major wire-frame issues that still exist (not a complete list)**

Capturing and editing an image of a document is critical/central to the success of the mobile application.

Once captured:

1. Rotate
2. Deskew
3. Markup
4. Retake
5. Delete
6. Black and White Conversion
7. Shadow elimination

Notification Emails Issues

"Failed Status Notification Testing":

[MOBILITTE]: IN DISCUSSION, WE ARE WILL KEEP YOU UPDATE ONCE DONE, ETA IS THIS WEEK.

## **\_\_\_\_\_ ADDITIONAL CHANGE BUT WE ARE DOING IN GOOD**

### **FAITH**

#### **Stripe Payment Popup:**

Please use Web App payment popup on the Mobile App (or something similar) The Web App popup/form is much simpler.

[MOBILITTE]: Fixed & Working Now!

#### **History of Page Issues:**

1. Sort list by most recent to oldest
2. Scrolling not working --- ALREADY WORKING
3. Add Favorites to "Sort" drop-down

Country Code Dropdowns not scrolling-- Fixed & Working Now!

List of countries is not scrolling -- Fixed & Working Now!

[MOBILITTE]: Fixed & Working Now!

#### **iOS and Android testing**

Home Page:

After removing "Pricing" from the Home page attachment placement is incorrect

[MOBILITTE]: Fixed & Working Now!

#### **Price Page Editing:**

1. Align 3 Pricing Columns. Center "Cost per page" numbers.
  2. Larger Font and Bold for "Extra per page cost for selected Country Code."
  3. Text at bottom-This is static text. Copy and Paste for Static Text in attached docx as is..
- Main change is the Bold heading and spaces between the Country names.

[MOBILITTE]: Fixed & Working Now!

## **\_\_\_\_\_ POINTS WHICH IS NOT**

### **BUGS**

#### **Still no email regarding pre-approved payment generated by the payment gateway**

**"Coming when FaxNow Stripe API is developed"** Arvind 1/28/20

1st email: Still not receiving

2.1.20 Arvind "..That This Will Be Working Once The Live Credentials Will Be Active And You Have To Activate Stripe Connect And Set Up The Account Properly (Will Explain You On-Call)"

[MOBILITTE]: THIS IS NOT A ISSUE AND WE HAVE DEMONSTRATED DURING THE SCREEN SHARING SESSION.

Web Application Embed

1. Provide Embed code--Web Application will be embedded on the home page of

faxnow.mobi --

[MOBILITTE]: This will be done once the code will be migrated on your production server.

This is not a BUG.

## ITEMS REQUIRED FROM

### RICHARD

Admin Dashboard Gross Profit not calculating

[MOBILOITTE]: PLEASE SHARE THE FORMULA OF GROSS PROFIT SO THAT WE CAN DISPLAY THE DATA ON ADMIN DASHBOARD.

As discussed with Pawan, We have sent 2 Invoice of total milestones (50% amount each) and I would appreciate if you so that we can update to account department accordingly.

Regards,  
Arvind Tyagi



**Richard Obendorf Thu, 13 Feb at 6:22am**

Hi Arvind, As requested on the 7th, please send me the latest mobile app builds for Android and iOS so I can test. Thanks, Richard



**Arvind Tyagi Thu, 13 Feb at 10:12pm**

Dear Richard,

Greetings from Mobiloitte!

We are sending you the latest build today for your review and approval after check the above points. In meantime, Please share your response in this thread -

<https://mobiloitte.basecampHQ.com/projects/14469886-fax-now-website-ios-and-android-applications-190...>

Regards,  
Arvind Tyagi



**Arvind Tyagi Fri, 14 Feb at 10:20pm**

Dear Mr. Richard,

Greetings from Mobiloitte!

Please find the updated android and iPhone Installer build for your review and approval.

**The enclosure includes the following:**

iPhone Installer URL: <https://webapp.diawi.com/install/udPjek>

Android Installer URL: <https://webapp.diawi.com/install/4qhPuF>

ADMIN PANEL LINK: <http://ec2-35-176-66-190.eu-west-2.compute.amazonaws.com:1519/>  
CREDENTIALS:

Email Id:- [robendorf@spacedox.com](mailto:robendorf@spacedox.com)

Password:- admin1234

**Approved Assets followed by Development & testing Team:**

Website Wireframe:- <https://1e1xan.axshare.com>

Admin Panel Wireframe:- <https://q0ug8g.axshare.com>

Ready Reference URL of approval- <https://mobiloitte.basecampHQ.com/projects/14469886-fax-now-website-ios-and-android-applications-190...>

**Release Notes:**

**GENERAL**

2.10.20 Tested Apps today

Fields not populated on both:

1. Price: CCode Management and

2. Price: Category Mgmt.

[MOBILITTE]: Fixed & Working Now!

Send Status Popup:

Leave the popup on the screen until the sender decides to close.

[MOBILITTE]: THIS CAN'T NOT BE HANDLING BECAUSE THIS DATA IS COMING FORM THE API RESPONSE.

CVC Popup:

Please change the popup to Numeric- Fixed & Working Now!.

Major wire-frame issues that still exist (not a complete list)

Capturing and editing an image of a document is critical/central to the success of the mobile application.

Once captured:

1. Rotate
2. Deskew
3. Markup
4. Retake
5. Delete
6. Black and White Conversion
7. Shadow elimination

Notification Emails Issues

"Failed Status Notification Testing":

[MOBILITTE]: IN DISCUSSION, WE ARE WILL KEEP YOU UPDATE ONCE DONE, ETA IS THIS WEEK.

### **\_\_\_\_\_ ADDITIONAL CHANGE BUT WE ARE DOING IN GOOD**

#### **FAITH**

Stripe Payment Popup:

Please use Web App payment popup on the Mobile App (or something similar) The Web App popup/form is much simpler.

[MOBILITTE]: Fixed & Working Now!

History of Page Issues:

1. Sort list by most recent to oldest
  2. Scrolling not working --- ALREADY WORKING
  3. Add Favorites to "Sort" drop-down
- Country Code Dropdowns not scrolling-- Fixed & Working Now!

List of countries is not scrolling -- Fixed & Working Now!

[MOBILITTE]: Fixed & Working Now!

iOS and Android testing

Home Page:

After removing "Pricing" from the Home page attachment placement is incorrect

[MOBILITTE]: Fixed & Working Now!

Price Page Editing:

1. Align 3 Pricing Columns. Center "Cost per page" numbers.
  2. Larger Font and Bold for "Extra per page cost for selected Country Code."
  3. Text at bottom-This is static text. Copy and Paste for Static Text in attached docx as is..
- Main change is the Bold heading and spaces between the Country names.

[MOBILITTE]: Fixed & Working Now!

### **\_\_\_\_\_ POINTS WHICH IS NOT**

#### **BUGS**

Still no email regarding pre-approved payment generated by the payment gateway "Coming when FaxNow Stripe API is developed" Arvind 1/28/20

1st email: Still not receiving

2.1.20 Arvind "..That This Will Be Working Once The Live Credentials Will Be Active And You Have To Activate Stripe Connect And Set Up The Account Properly (Will Explain You On-Call)"

[MOBILITTE]: THIS IS NOT A ISSUE AND WE HAVE DEMONSTRATED DURING THE SCREEN SHARING SESSION.

Web Application Embed

1. Provide Embed code--Web Application will be embedded on the home page of

faxnow.mobi --

[MOBILITTE]: This will be done once the code will be migrated on your production server.

This is not a BUG.

## ITEMS REQUIRED FROM

### RICHARD


Admin Dashboard Gross Profit not calculating


[MOBILLOTTE]: PLEASE SHARE THE FORMULA OF GROSS PROFIT SO THAT WE CAN DISPLAY THE DATA ON ADMIN DASHBOARD.

As discussed with Pawan, We have sent 2 Invoice of total milestones (50% amount each) and I would appreciate if you so that we can update to account department accordingly.

NOTE: PLEASE UNINSTALLED THE PREVIOUS INSTALLED BUILD

Regards,  
Arvind Tyagi

 [app-debug\\_\(4\).apk](#)  
18.6 MB

 [FaxNowApp.ipa](#)  
37.9 MB

---



**Richard Obendorf Sat, 15 Feb at 5:54pm**

Hi Arvind,

I have done testing on apps and Admin Pages. Price calculations are not working so I cannot test payments, etc. See [www.faxnow.mobi](http://www.faxnow.mobi) for comments, screenshots of new and existing issues. I have communicated with Pawan on invoice payment. There was an issue with TransferWise that should be sorted out by Monday.

Richard

---



**Arvind Tyagi Sun, 16 Feb at 11:27pm**

Dear Mr. Richard,

Hope you had a nice weekend!

I have received your message and checking with the development team. I will keep you update today EOD.

Regards,  
Arvind

---



**Richard Obendorf Mon, 17 Feb at 4:19pm**

Hi Arvind, I forgot that today (Monday 2/17) is a bank holiday here in the USA. TransferWise payment will be made tomorrow. Richard

---



**Arvind Tyagi Mon, 17 Feb at 9:23pm**

Hi Mr. Richard, Thanks for the information, I will update to the account department.

Regards,  
Arvind Tyagi

---



**Arvind Tyagi Mon, 17 Feb at 10:52pm**

Dear Mr. Richard,

Greetigns from Mobiloitte!

Please find the status report of the reported points mentioned below. We referred all final points from the URL <https://www.faxnow.mobi/>.

=====

2.15.20 Tested Apps today

Release Notes From Arvind 2/15: (See my comments in RED-Items that I agree have been fixed I have removed from the Release Notes )

GENERAL

---

2.10.20 Tested Apps today

Fields not populated on both (IN ADMIN):

1. Price: CCode Management and
2. Price: Category Mgmt.

[MOBILOITTE 2/15]: Fixed & Working Now! (NOT FIXED)

**[MOBILOITTE@18TH FEB-2020]: WORKING**

Send Status Popup:

Leave the popup on the screen until the sender decides to close.

[MOBILOITTE 2/15]: THIS CAN'T NOT BE HANDLING BECAUSE THIS DATA IS COMING FORM THE API RESPONSE. (LET'S DISCUSS THIS.. THE SCREEN POPS UP AND THEN DISAPPEARS MUCH TOO QUICKLY FOR THE SENDER TO BE PROPERLY INFORMED OF THE PENDING STATUS)

**[MOBILOITTE@18TH FEB-2020]: WORKING**

ADDITIONAL CHANGE BUT WE ARE DOING IN GOOFAITH

---

Stripe Payment Popup:

Please use Web App payment popup on the Mobile App (or something similar) The Web App popup/form is much simpler.

[MOBILOITTE]: Fixed & Working Now! (NOT FIXED THAT I CAN SEE)

**[MOBILOITTE@18TH FEB-2020]: WORKING**

History of Page Issues:

1. Sort list by most recent to oldest (NOT FIXED)
  3. Add Favorites to "Sort" drop-down (FAVORITES HAS BEEN ADDED BUT NOT SORTING)
- iOS and Android testing

**[MOBILOITTE@18TH FEB-2020]: WORKING**

ITEMS REQUIRED FROM RICHARD

---

Admin Dashboard Gross Profit not calculating

[MOBILOITTE]: PLEASE SHARE THE FORMULA OF GROSS PROFIT SO THAT WE CAN DISPLAY THE DATA ON ADMIN DASHBOARD. (SEE ATTACHED EXCEL SPREADSHEET BELOW)

As discussed with Pawan, We have sent 2 Invoice of total milestones (50% amount each) and I would appreciate if you so that we can update to account department accordingly. (CHECK WITH PAWAN)

**[MOBILOITTE@18TH FEB-2020]: WORKING – FOR THIS WE NEED TO CLEAN THE DB THEN THIS CHANGE WILL BE REFLECTED IN PANEL.**

iOS and Android testing

Static Text not working:

1. Fix in Admin so text can be edited and inserted into mobile app

**[MOBILOITTE@18TH FEB-2020]: WORKING**

History Sort:

1. Favorite Sort not working. Sort does not recognize any of the "starred" faxes.

**[MOBILOITTE@18TH FEB-2020]: WORKING**

History Sort:

1. Default Sort should have newest fax at top and oldest goes to the bottom of list.

**[MOBILOITTE@18TH FEB-2020]: WORKING**



Contact Us:

1. Subject line must allow spaces and alpha and numeric characters  
**[MOBILOITTE@18TH FEB-2020]: WORKING**

Loading Android App:

1. Not working on Richard's Android Galaxy Note 8. Works on a borrowed Note 5.  
**[MOBILOITTE@18TH FEB-2020]: NEED TO CHECK-IN YOUR DEVICE.**

Richard's Galaxy Note 8:

1. Software details  
**[MOBILOITTE@18TH FEB-2020]: NEED TO CHECK-IN YOUR DEVICE.**

ADD RECIPIENT POPUP:

1. CC dropdown on "Sender Mobile #" does not show the Countries  
**[MOBILOITTE@18TH FEB-2020]: WORKING**

Send Status Popup:

1. Leave the the popup on the screen until the sender decides to close.  
**[MOBILOITTE 2/15]: THIS CAN'T NOT BE HANDLING BECAUSE THIS DATA IS COMING FORM THE API RESPONSE. (LET'S DISCUSS THIS.. THE SCREEN POPS UP AND THEN DISAPPEARS MUCH TOO QUICKLY FOR THE SENDER TO BE PROPERLY INFORMED OF THE PENDING STATUS)**  
**[MOBILOITTE@18TH FEB-2020]: WORKING**

Stripe Payment Popup:

1. Please use Web App payment popup on the Mobile App (or something similar) The Web App popup/form is much simpler.
2. **[MOBILOITTE 2/15]: Fixed & Working Now! (NO CHANGES THAT I CAN SEE)**  
**[MOBILOITTE@18TH FEB-2020]: WORKING**

Static Content Management:

1. Remove "Text on Pricing Screen- It is hardcoded.
2. "Terms & Conditions" and "Privacy Policy" cannot be edited and are not integrated with the mobile apps  
**[MOBILOITTE@18TH FEB-2020]: WORKING**

---

**Major wire-frame issues that still exist (not a complete list) -- Pawan & me will speak for this points today evening in IST.**

---

Capturing and editing an image of a document is critical/central to the success of the mobile application.

Once captured:

1. Rotate
2. Deskew
3. Markup
4. Retake
5. Delete
6. Black and White Conversion
7. Shadow elimination

---

Regards,  
Arvind Tyagi

---



**Richard Obendorf Tue, 18 Feb at 7:05am**

Hi Arvind, I will need the latest builds to test. Please send. Thanks, Richard



**Arvind Tyagi Tue, 18 Feb at 7:43am**

Dear Mr. Richard,

Please find the latest android APK file along with the installer URL. Please check the above points and update on your record. iPhone build will be shared by tomorrow.

Android URL: <https://webapp.diawi.com/install/Zct7us> (APK attached)

ADMIN PANEL LINK: <http://ec2-35-176-66-190.eu-west-2.compute.amazonaws.com:1519/>  
CREDENTIALS:  
Email Id:- [robendorf@spacedox.com](mailto:robendorf@spacedox.com)  
Password:- admin1234

**Approved Assets followed by Development & testing Team:**

Website Wireframe:- <https://1e1xan.axshare.com>

Admin Panel Wireframe:- <https://q0ug8g.axshare.com>

Ready Reference URL of approval- <https://mobiloitte.basecampHQ.com/projects/14469886-fax-now-website-ios-and-android-applications-190...>

Have a good day!

Regards,

Arvind Tyagi



[Fax Now 18 Feb.apk](#)

18.6 MB



**Richard Obendorf Tue, 18 Feb at 5:12pm**

Hi Arvind,

Thanks for sending the \*.apk. I see that some of the issues/bugs have been fixed and have removed those items from the "Current Testing" page. There are some obvious issues/functionalities that were working in prior builds which no longer worked in this test. i.e. 1. Transaction email notifications are not being sent for either the successful or failed transactions,

2. FaxNow Stripe Dashboard shows no testing activity for at least the past week or two,

3. Android Note 8 device on Bitbar Cloud testing site did not launch (sent you the log-attached)

Please see those and the other remaining issues/bugs listed on "Current Testing" [www.faxnow.mobi](http://www.faxnow.mobi).

Thanks, Richard



[Note 8 Not loading.. 2.18 manual-testing-4680813.log](#)

55.2 KB



**Arvind Tyagi Tue, 18 Feb at 9:57pm**

Der Mr. Richard. Thanks. I will check shared feedback and will update you today EOD.

Regards,

Arvind Tyagi



**Richard Obendorf Wed, 19 Feb at 10:27pm**

Hi Arvind,

I did not hear back from you EOD on the 18th. Can you provide both the iOS and Android Builds at EOD on the 20th (today) so I can do some additional testing? As you know the Android build on the 18th wasn't quite ready to test. Please see current issues at <https://www.faxnow.mobi/>

Thanks,  
Richard

---



**Arvind Tyagi Thu, 20 Feb at 10:00pm**

Dear Mr. Richard,

Greetings from Mobiloitte!

Please find the updated android and iPhone Installer build for your review and approval.

**The enclosure includes the following:**

**iPhone Installer URL:** <https://webapp.diawi.com/install/nXEJYe>

**Android Installer URL:** <https://webapp.diawi.com/install/iwFZcT>

**ADMIN PANEL LINK:** <http://ec2-35-176-66-190.eu-west-2.compute.amazonaws.com:1519/>

**CREDENTIALS:**

Email Id:- [robendorf@spacedox.com](mailto:robendorf@spacedox.com)

Password:- admin1234

**Approved Assets followed by Development & testing Team:**

Website Wireframe:- <https://1e1xan.axshare.com>

Admin Panel Wireframe:- <https://q0ug8g.axshare.com>


Ready Reference URL of approval- <https://mobiloitte.basecamphq.com/projects/14469886-fax-now-website-ios-and-android-applications-190...>


**Release Note (Point Fixed)-** <https://mobiloitte.basecamphq.com/projects/14469886-fax-now-website-ios-and-android-applications-190...>

Please let me know if you have any concerns/queries.

Regards,

Arvind Tyagi

 [FaxNow\\_app.apk](#)  
18.6 MB

 [Payload \(1\).ipa](#)  
37.9 MB

---



**Richard Obendorf Fri, 21 Feb at 11:24am**

Hi Arvind,

**All 2/21 testing failed:**

1. Could not log into Admin Panel
2. Failed install of mobile apps:
  - ALL Android devices failed to launch (tried 15)
  - ALL Apple devices failed to launch (tried a few)

Thanks, Richard

---



**Richard Obendorf Fri, 21 Feb at 11:45am**

See <https://www.faxnow.mobi/> for testing results.

---



**Richard Obendorf Tue, 25 Feb at 7:49am**

Hi Arvind,

Would you please provide the latest app builds for testing.

Thanks, Richard

---

**Arvind Tyagi Tue, 25 Feb at 10:29pm**



Dear Mr. Richard, I will check with the development team and will keep you update today EOD.

Regards,  
Arvind Tyagi

---



**Richard Obendorf Wed, 26 Feb at 6:43am**

Hi Arvind, Any chance to do some mobile app testing today? Richard

---



**Arvind Tyagi Thu, 5 Mar at 5:57am**

Dear Mr. Richard,

Greetings from Mobiloitte!

Please find the updated android and iPhone Installer build for your review and approval.

**IPhone Installer URL: Attached**

Android Installer URL: Will share it tomorrow

WEBSITE LINK: <http://ec2-35-176-66-190.eu-west-2.compute.amazonaws.com:1514/>

ADMIN PANEL LINK: <http://ec2-35-176-66-190.eu-west-2.compute.amazonaws.com:1519/>

CREDENTIALS:

Email Id:- [robendorf@spacedox.com](mailto:robendorf@spacedox.com)

Password:- admin1234

**Release Notes: Except for the Image Editing tool, Please check the below points mentioned as below-**

**2.24.20 Limited Admin Panel and Web App Testing-No mobile app testing**

1. Admin Panel improvements fixes have been removed from the current issue list -- This is working and approved, Please share your approval on the admin panel.

2. Test logs show that Faxnow Stripe account appears to be re-attached to applications but I could not test -- **Please explain.**

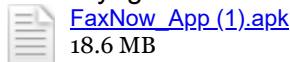
3. Tested Web App- Did not appear to send. No email notifications or an indication of success or failure. The payment did not go through. -- **Please explain, We have demonstrated multiple times, You will get an email after 1 minute.**

4. Concerned about loading mobile apps on Androids. Several failures. Not sure about iOS. - **- Please check the builds in the physical device and share the screenshot**

<https://www.faxnow.mobi/>

Please check this and update the URL -<https://www.faxnow.mobi/>

Regards,  
Arvind Tyagi



**Richard Obendorf Thu, 5 Mar at 6:14am**

Hi Arvind,  
Is this an old \*.apk build you just sent?  
Richard

---



**Richard Obendorf Thu, 5 Mar at 10:29pm**

Hi Arvind, I look forward to receiving the latest mobile app builds today. Thanks, Richard



**Richard Obendorf Fri, 6 Mar at 6:55am**

**Did not receive today 3.6.20 as promised:**

- iPhone Installer URL: Attached - **not attached**
- Android Installer URL: Will share it tomorrow



**Arvind Tyagi Fri, 6 Mar at 7:06am via email**

Hi Mr. Richard, Build in QA phase and will share it tomorrow evening in IST!

Best Regards,

Arvind Tyagi

**Sr. Manager (Delivery & Operations)** , Mobiloitte Technologies  
p: +91-9560393639 m: +91-9999525880 a: A-235 & D-115, Okhla Phase – I, New Delhi – 110020  
s: <http://www.mobiloitte.com/> e: [arvind.tyagi@mobiloitte.com](mailto:arvind.tyagi@mobiloitte.com) Skype- Mobiloitte\_350

[image: Mailtrack]

<[https://mailtrack.io?](https://mailtrack.io?utm_source=gmail&utm_medium=signature&utm_campaign=signaturevirality5&)

[utm\\_source=gmail&utm\\_medium=signature&utm\\_campaign=signaturevirality5&](https://mailtrack.io?utm_source=gmail&utm_medium=signature&utm_campaign=signaturevirality5&)>

Sender

notified by

Mailtrack

<[https://mailtrack.io?](https://mailtrack.io?utm_source=gmail&utm_medium=signature&utm_campaign=signaturevirality5&)

[utm\\_source=gmail&utm\\_medium=signature&utm\\_campaign=signaturevirality5&](https://mailtrack.io?utm_source=gmail&utm_medium=signature&utm_campaign=signaturevirality5&)>

03/06/20,

08:35:19 PM



**Arvind Tyagi Thu, 12 Mar at 1:34am**

Dear Mr. Richard,

Greetings from Mobiloitte!

Please find the update on below addressed points. We are happy to have a call Kindly suggest your best timeslot as per your convenience.

Also, It would be great if you could please create 3 different tabs in the side-  
<https://www.faxnow.mobi/> because that would be very easy to track your finding.

1. Mobile Testing Feedback
2. Website testing feedback
3. Admin Panel testing feedback
- 24.20 Limited Admin Panel and Web App Testing-No mobile app testing

1. Admin Panel improvements fixes have been removed from current issue list  
**[Mobiloitte comment]: Admin Pane is approved. Please confirm so that we can close this part.**

2. Test logs show that Faxnow Stripe account appears to be re-attached to applications but I could not test

**[Mobiloitte comment]: Please explain this on the call. Can we have today call.**

3. Tested Web App- Did not appear to send. No email notifications or indication of success or failure. Payment did not go through.

**[Mobiloitte comment]: Please explain this on the call. This is working previously. We will share the screen session.**

4. Concerned about loading mobile apps on Androids. Several failures. Not sure about iOS.

**[Mobiloitte comment]: Request you, Please test the application with the real device environment.**

There are some obvious issues/functionalities that were working in prior builds which no longer worked in this test.

1. Transaction email notifications are not being sent for either the successful or failed transactions.

**[Mobiloitte comment]: Please explain this on the call. This is working previous. We will share the screen session.**

Send Status Popup:

1. Leave the popup on the screen until the sender decides to close.

**[Mobiloitte comment]: Done and working fine. We fixed this!**

iOS and Android testing

2. Static Text not working: Fix in Admin so text can be edited and inserted into mobile app

**[Mobiloitte comment]: Done and working fine. We fixed this!**

Loading Android App:

1. Not working on Richard's Android Galaxy Note 8 or Note 8, Note 9 or Note 10 on BitBar Testing site. Works on Note 5.

**[Mobiloitte comment]: This is device-specific issues. We will talk this over the call**

Web Application Embed:

1. Provide Embed code--Web Application will be embedded on the home page of faxnow.mobi

**[Mobiloitte comment]: This will be done after competing the project and host the source code on your production.**

Major wire-frame issues that still exist (not a complete list)

1. Capturing and editing an image of a document is critical/central to the success of the mobile application.

Once captured:

- a. Rotate
- b. Deskew
- c. Markup
- d. Retake
- e. Delete
- f. Black and White Conversion g. Shadow elimination

**[Mobiloitte comment]: In Development.**

Notification Emails Issues

1. Failed Status Notification Testing": Still no email regarding pre-approved payment generated by the payment gateway "Coming when FaxNow Stripe API is developed" Arvind 1/28/20

i. 1st email: Still not receiving

**[Mobiloitte comment]: Done and working fine. We fixed this!**

Regards,  
Arvind Tyagi

---

Richard Obendorf Thu, 12 Mar at 7:19am



Hi Arvind. There is nothing new for me to test. I mentioned to Pawan on Skype that I am available for a meeting tonight ( your morning) What time works for you?. 9:30 PM PST...10 AM IST?

Richard

---



**Arvind Tyagi Thu, 12 Mar at 10:00pm**

Dear Mr. Richard,

Yes, I am available between 07:00 AM to 08:00 AM PST. Please confirm if this suites to you so that I can do plan accordingly.

Regards,  
Arvind Tyagi

---



**Richard Obendorf Thu, 12 Mar at 10:03pm**

Hi Arvind. I will plan to speak with you in a few hrs. around 7 to 8 am pst on the 13th.

---



**Arvind Tyagi Thu, 12 Mar at 10:09pm**

Sure, Mr. Richard! Noted!

---



**Richard Obendorf Fri, 13 Mar at 7:58am**

Arvind???

---



**Arvind Tyagi Fri, 13 Mar at 8:03am via email**

Hi Mr. Richard, I am on chat!

Best Regards,

Arvind Tyagi

**Sr. Manager (Delivery & Operations)** , Mobiloitte Technologies  
p: +91-9560393639 m: +91-9999525880 a: A-235 & D-115, Okhla Phase – I, New  
Delhi – 110020

s: <http://www.mobiloitte.com/> e: [arvind.tyagi@mobiloitte.com](mailto:arvind.tyagi@mobiloitte.com) Skype-

Mobiloitte\_350

[image: Mailtrack]

<[https://mailtrack.io?](https://mailtrack.io?utm_source=gmail&utm_medium=signature&utm_campaign=signaturevirality5&)

[utm\\_source=gmail&utm\\_medium=signature&utm\\_campaign=signaturevirality5&](https://mailtrack.io?utm_source=gmail&utm_medium=signature&utm_campaign=signaturevirality5&)>

Sender

notified by

Mailtrack

<[https://mailtrack.io?](https://mailtrack.io?utm_source=gmail&utm_medium=signature&utm_campaign=signaturevirality5&)

[utm\\_source=gmail&utm\\_medium=signature&utm\\_campaign=signaturevirality5&](https://mailtrack.io?utm_source=gmail&utm_medium=signature&utm_campaign=signaturevirality5&)>

03/13/20,

08:32:37 PM


---




**Arvind Tyagi Sat, 14 Mar at 7:13am**

Dear Mr. Richard, Please find the attached IPA and APK files for your testing.

Regards,  
Arvind Tyagi

 [FaxNow\\_app.apk](#)  
18.6 MB

 [FaxNowApp.ipa](#)  
37.9 MB

---



**Richard Obendorf Sun, 15 Mar at 1:12pm**

Arvind,

Testing was halted. No improvements seen. Apps still have several of the pre-existing issues that have already been noted with additional issues. Let's schedule an immediate progress meeting.

Richard

---



**Arvind Tyagi Sun, 2 Aug at 10:05am**

Dear Richard,

Greetings from Mobiloitte!!

Hope you are staying safe.

We would like to schedule a call with you to discuss the progress and blocker that is preventing us from completing the Image modification feature. Please confirm your availability for the 3rd of August at 7.30 pm India Time.

Thanking you in advance.

Regards,  
Arvind Tyagi

---



**Richard Obendorf Sun, 2 Aug at 12:46pm**

Hi Arvind- Give me a screenshot of the "blocker" to see if I can address it before our meeting on August 3rd at 7:30 pm IST. Richard

---



**Richard Obendorf Mon, 3 Aug at 7:03am**

Hi Arvind- Time for meeting. My Skype has been removed from my computer. Can we use Zoom or something else for this meeting? Richard

---



**Richard Obendorf Mon, 3 Aug at 7:57am**

Arvind, I reinstalled Skype on my desktop computer but never heard from you. Still not sure what "blocker" you are referring to. Richard

---



**Arvind Tyagi Mon, 3 Aug at 9:48am**

Dear Mr. Richard,

Greetings from Mobiloitte!

Apologies! My internet connection was not well and couldn't see your message. Please advise, If we can re-schedule this meeting for tomorrow **04th Aug-2020 at 08:00 PM IST India Time.**

We are taking the "Blocker"- Image editing feature.



Regards,  
Arvind Tyagi

---



**Richard Obendorf Tue, 4 Aug at 10:13am**

Hi Arvind,

1. I have changed the PW to access my EtherFax acct to "!hi811881186" See the attached Etherfax credentials docx.
2. I have invited Pawan as a tester to <https://cloud.bitbar.com/> mobile app testing site. I believe that anybody using his email address should have access to test. Only one tester at a time. Check with Pawan.
3. I have attached a list of the most popular mobile phones in the US- this is a minimal list for testing. Make sure you test the Samsung Note 8- My phone.

Richard



[Account Credentials.doc](#)

49.5 KB



[Popular Mobile Phones041.pdf](#)

561 KB

---



**Arvind Tyagi Sat, 29 Aug at 8:16am**

Dear Mr. Richard,

Greetings from Mobiloitte

I have verified the application after the QA release. Please find attached the latest build along with the all documents associated with the milestone that was approved by you.

**Android Installer Build:** <https://ioair.link/n8a4up>

**The enclosure includes the following:**

Website base URL:- <http://ec2-35-176-66-190.eu-west-2.compute.amazonaws.com:1614/>

**2-Admin Panel base URL:-** <http://ec2-35-176-66-190.eu-west-2.compute.amazonaws.com:1519/>

Admin credentials

Email Id:- [robendorf@spacedox.com](mailto:robendorf@spacedox.com)

Password:- admin1234

**Approved Assets followed by Development & testing Team:**

Website Wireframe:- <https://1e1xan.axshare.com>

Admin Panel Wireframe:- <https://q0ug8g.axshare.com>

**NOTE: ON THIS VERSION WE HAVE MODIFIED THE SCAN IMAGE/DOCUMENT QUALITY. Please ADVISE IF WE CNA HAVE SCREEN SHARING SESSION WITH YOU ON MONDAY BASE DON YOUR OBSERVATION SO THAT WE CAN CLOSE THIS LOOP.**

Have a nice weekend!

Regards,  
Arvind T

---



**Richard Obendorf Sat, 29 Aug at 9:20am**

Hi Arvind, I am not able to test this app on my Samsung Note 8. It does not install and I don't know why. I notice you are using a new service to deliver the app. I am trying to reach ioair support to solve the issue.

- I was able to load it on my wife's Samsung Note 5. It loaded but the exact same issue with no Country Code dropdown still exists. There is no app testing possible.
- I need you to send me a downloadable (to my desktop computer) file for both the android and apple so I can do my own testing on the BitBar service.

- The Website would not open completely. i.e. seemed to start opening and then hung...
- The Admin site would not open completely. i.e. seemed to start opening and then hung...

I notice that no one on at Mobiloitte has used the BitBar testing platform.

I will wait for the file so I can download it to my computer then install to the BitBar testing platform.

Thanks, Richard

---

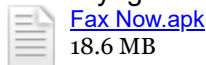


**Arvind Tyagi Sat, 29 Aug at 9:49am**

Dear Mr. Richard,

Thanks for the prompt response. I am sharing APK files here for your review again. Apple link we will share on Monday

Regards,  
Arvind Tyagi



**Richard Obendorf Sat, 29 Aug at 9:56am**

Hi Arvind,  
Thanks for the file. Did you address the issue of the country code dropdown? That is not an install issue. It existed on the last build. I suspect that the database is not connecting.

Richard

---



**Arvind Tyagi Sat, 29 Aug at 10:12am via email**

Hi Richard, This is the same database used in the previous version. Please check the latest build and same issues raised at your end, please let us know and we will look into this!

Best Regards,

Arvind Tyagi

**Sr. Manager (Delivery & Operations)**, Mobiloitte Technologies  
p: +91-9560393639 m: +91-9999525880 a: A-235 & D-115, Okhla Phase – I, New Delhi – 110020  
s: <http://www.mobiloitte.com/> e: [arvind.tyagi@mobiloitte.com](mailto:arvind.tyagi@mobiloitte.com) Skype- Mobiloitte\_350

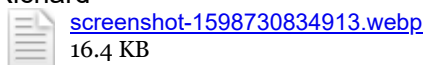
---



**Richard Obendorf Sat, 29 Aug at 12:57pm**

Hi Arvind, I have attached a screenshot of what occurs when clicking on the "country code" when adding the recipient. Can't move past this step for testing. This occurred on all the devices I tested.

Richard



**Arvind Tyagi Mon, 31 Aug at 6:45am**

Dear Richard, Good Morning!

Hope you had a nice weekend!

Please find the latest android and iPhone Installer URL for your review and approval. Please verify and confirm if that works on your devices.

Latest Android version: <https://webapp.diawi.com/install/7BHwzg>

Latest iPhone Version: <https://webapp.diawi.com/install/bmgCM9>

**The enclosure includes the following:**

Website base URL:- <http://ec2-35-176-66-190.eu-west-2.compute.amazonaws.com:1614/>

**2-Admin Panel base URL:-** <http://ec2-35-176-66-190.eu-west-2.compute.amazonaws.com:1519/>

Admin credentials

Email Id:- [robendorf@spacedox.com](mailto:robendorf@spacedox.com)

Password:- admin1234

**Approved Assets followed by Development & testing Team:**

Website Wireframe:- <https://1e1xan.axshare.com>

Admin Panel Wireframe:- <https://q0ug8g.axshare.com>

**Release Note:**

1-Fax Image Quality Improvement

2-Android version update based on your last feedback.

Please let us know if you have any concern/query.

Regards,  
Arvind Tyagi

---



**Richard Obendorf Mon, 31 Aug at 7:43am**

Hi Arvind, I cannot proceed with testing until I can open the app on my personal Note 8. I am requesting help from your end for this. I cannot take pictures of documents with an online test device. Thanks, Richard

---



**Arvind Tyagi Mon, 31 Aug at 8:07am**

Dear Richard,

We understand your concern but at least you can create any other device simulator and can check the application because this is a device-specific concern. Please advise if you could please check this application with the other one and can ensure that this is working fine at your end.

Regards,  
Arvind T

---



**Richard Obendorf Mon, 31 Aug at 8:41am**

Arvind.. I have been asking for help on this because it is also to your best interest for me to be able to test the main feature of taking a picture of a document. I have been able to do a work around up to now but no longer. Besides, I doubt it is just an issue specific to my personal device.

I hope you see the importance of this. Not insignificant to me.

Richard



**Arvind Tyagi Mon, 31 Aug at 9:32am**

Dear Mr. Richard,

We are a very Interested party like you this should be working at your device. If this is the matter of the device then we have tested this with the same configuration OS used in your Note phone.

Due to the COVID-19 situation, we have limited devices available with our development team because they all are working from remote locations. I hope you can understand the situation.

Second, I hope you don't have any issues in the shared iPhone version, please let us know if you need anything else.

Regards,  
Arvind Tyagi

---



**Richard Obendorf Mon, 31 Aug at 9:09pm**

Arvind-

I received an error saying that the fax numbers were not answering. I checked both of my fax numbers, 206-513-2158 and 732-683-7050 and they both gave me the fax "tone" (high pitched squeal) to show they are active and receiving.

Please check. Thanks, Richard

---



**Richard Obendorf Mon, 31 Aug at 11:04pm**

Arvind-

I was able to do some testing. See my comments. [www.faxnow.mobi](http://www.faxnow.mobi);

Richard

---



**Richard Obendorf Mon, 31 Aug at 11:20pm**

<http://www.faxnow.mobi>

---



**Richard Obendorf Wed, 2 Sep at 1:53pm**

Arvind-- Good news! I was able to load the latest build on the FaxNow app onto my personal Note 8 phone and do some testing. See the updated <https://www.faxnow.mobi> for comments and issues. Richard

---



**Arvind Tyagi Wed, 2 Sep at 9:23pm**

Dear Mr. Richard,

Greetings from Mobiloitte!

This is really Good News! We will verify your shared feedback and will share the latest build at earliest.

Please let us know If you have further concerns/queries.

Regards,  
Arvind T

---



**Arvind Tyagi Wed, 2 Sep at 11:35pm**

Dear Mr. Richard , Please find the details response on your shared feedback.

Update: 9.2.20- Installed apk on Personal Note 8 and tested image capture and editing and pdf attachment.

Issues:

1. Cannot attach multiple documents (camera images and/or pdf, image files)

[MOBILLOITTE]: This working fine at our end, We can demonstrate this to you over the call.

2. Camera image not readable (see #1 below)

[MOBILLOITTE]: This is very clear readable, We can have live session on this.

3-Fax Testing 9/2- The fax quality of the camera image is very poor. See same document #1 and #2 below both sent via faxnow.

[MOBILLOITTE]: The one you are seeing on the app is the actual photo that is being clicked ,it is not the actual fax quality .The actual fax that is being sent has more details on the faxit portal

4-Document Capture and Edit

[MOBILLOITTE]: Document captured has been done and Edit can't be done by us and there is feasibility concern. This has been communicated by Pawan.

5-Direct Fax should be FaxNow

[MOBILLOITTE]: This is 3rd party data and there is not implement process form the coding side, please speak with the Spacedox once about this concern.

6-Popup should be stay for the 7 second on payment popup

[MOBILLOITTE]: Yes, We will do!

Send Status Popup:

7-Leave the the popup on the screen until the sender decides to close.

[MOBILLOITTE]: If we will not getting API response till 30 second then it will be auto closed else once the response get before this then it will be closed before 30 second.

8-Web Application Embed: Provide Embed code--Web Application will be embedded on the home page of faxnow.mobi

[MOBILLOITTE]:After push the code on your server & go live then we can do this.

Please remove the done points. Requested you, Please only keep bugs in the separate.

We can have a Skype meeting at 08: 45 PM IST to discuses the above points. Please confirm.

Regards,  
Arvind Tyagi



**Richard Obendorf Thu, 3 Sep at 6:58am**

Hi Arvind,

I will meet with you on Skype at 8:45 PM IST/8:15 AM PST. Before we meet, however, be prepared to take an image of the "exhibit-a-sample-contract\_2pgs.pdf" attached here and on [www.faxnow.mobi](http://www.faxnow.mobi); I have also sent the side by side fax results of sending that same file as a pdf and captured as a photo by my camera of one of the same pages.

Please be prepared to demonstrate the exact same.

Richard



[exhibit-a-sample-contract\\_2pgs.pdf](#)

86.4 KB



**Richard Obendorf Fri, 4 Sep at 6:50am**

Hi Arvind,

Since you didn't respond back to me (on Skype) or see any testing using the sample document, I will not plan to meet today at 7:45.

Heads up: I will be away from my office/desktop for a week starting today. It might be hard if not impossible for me to test and/or respond about the testing results properly. Please continue to address the capture quality issue.

Thanks, Richard



**Arvind Tyagi Fri, 18 Sep at 6:25am**

Dear Mr. Richard,

Greetings from Mobiloitte!

This is an update that we have tested the scan document Quality and our team will do the check once again based on the shared PDF. Our development team will get back to me on Monday.

We will test the scan part tomorrow and will keep sharing the video of the same.

Regards,  
Arvind Tyagi



**Richard Obendorf Fri, 18 Sep at 7:34am**

Hi Arvind,

All I require for this stage is for you to do the testing properly and that I see the results.

1. When testing the faxnow app send all faxes to
2. Recipient Fax #: 732-683-7050
3. VERY IMPORTANT: Download and print the shared 2 pg test document on [www.faxnow.mobi](http://www.faxnow.mobi) (also see same file attached below)
4. Capture an image of the printed "shared test document" using an Android and/or iPhone
5. Submit that image capture on FaxNow
- 6: Secondary: Repeat process with multiple documents in one fax submittal- i.e camera images and pdf attachments

Note: I will receive and see the faxes because they are sent using my account. Sharing a video is not required.

Thanks, Richard



[exhibit-a-sample-contract\\_2pgs.pdf](#)

86.4 KB



**Arvind Tyagi Thu, 24 Sep at 9:26am**

Dear Mr. Richard, Good Morning.

This is an update that today we had a call between mobile apps solution architect and developer regarding camera captured image and image cropping.

We will have the next update tomorrow after doing some modifications in the codebase. Please consider this update.

Have a nice day ahead!

Regards,  
Arvind Tyagi



**Richard Obendorf Thu, 24 Sep at 10:53am**

Hi Arvind, Thanks for the update. Also, I need to know who took over for Pawan. Thanks, Richard



**Arvind Tyagi Mon, 28 Sep at 2:24am**

Dear Mr. Richard,

Hope you are doing well!

Please find the development update mentioned as below.

**.31.20 Mobile App and Web App Testing**

Update: 9.2.20- Installed apk on Personal Note 8 and tested image capture and editing and pdf attachment.

1. Cannot attach multiple documents (camera images and/or pdf, image files)  FRONTEND PENDING
2. Camera image not readable (see #1 below)  FRONTEND PENDING
3. Fax Testing 9/2- The fax quality of the camera image is very poor. See the same document #1 and #2 below both sent via fax now. --- Pending  FRONTEND PENDING
4. Send Status Popup: 1. Leave the popup on the screen until the sender decides to close. – DONE.

**Web Application Embed:**

1. Provide Embed code--Web Application will be embedded on the home page of faxnow.mobi – ONCE THE APPLICATION WILL BE HOSTING ON PRODUCTION THEN THIS STEP WILL BE TAKEN CARE!

**2/18/20--to present... What is going on with this item? "Failed Status Notification Testing":**

1. Still no email regarding pre-approved payment generated by the payment gateway "Coming when FaxNow Stripe API is developed" Arvind 1/28/20  2.1.20 Arvind "...That This Will Be Working Once The Live Credentials Will Be Active And You Have To Activate Stripe Connect And Set Up The Account.

I will share further update after meeting with the development.

Regards,  
Arvind T



**Richard Obendorf Mon, 28 Sep at 7:24am**

Hi Arvind, Thanks, Richard



**Arvind Tyagi Tue, 29 Sep at 11:18pm**

Dear Mr. Richard,

Greetings from Mobiloitte!

We have completed the development of android, iPhone, and web applications. Please find the final released version for your review and approval.

**The enclosure includes the following:**

=====

1. Android Installer Build: <https://i.diawi.com/rXkgiE>
2. iPhone Installer Build: <https://i.diawi.com/m4bzHz>
3. Website URL: <http://ec2-35-176-66-190.eu-west-2.compute.amazonaws.com:1614/>
4. Admin panel URL: <http://ec2-35-176-66-190.eu-west-2.compute.amazonaws.com:1519/>Login Credentials: Email Id:- [robendorf@spacedox.com](mailto:robendorf@spacedox.com) Password:- admin1234

**Approved Assets Followed During The Development Phase**

=====

1. Website Wireframe:- <https://1e1xan.axshare.com>
2. Admin Panel Wireframe:- <https://qoug8g.axshare.com>
3. Ready Reference URL of approval- <https://mobiloitte.basecampHQ.com/projects/14469886-fax-now-website-ios-and-android-applications-190...>;

**Release Notes:**

=====

1. Cannot attach multiple documents (camera images and/or pdf, image files)  
[MOBILOITTE]: Done
2. Camera image not readable (see #1 below)  
[MOBILOITTE]: Done
- 3- Fax Testing 9/2- The fax quality of the camera image is very poor. See same document #1 and #2 below both sent via Fax-now.  
[MOBILOITTE]: We have done high quality in the camera image.
- 4- Capturing and editing an image of a document is critical/central to the success of the mobile application.  
Once captured:
  1. Rotate -- [MOBILOITTE]: Done
  2. Crop -- [MOBILOITTE]: Done, When image captured on Camera
  3. Deskew (REO/Pawan agreed to remove 7/31) [MOBILOITTE]: Removed This Feature
  4. Markup --[MOBILOITTE]: Removed This Feature Due to feasibility concerns.
  5. Retake--[MOBILOITTE]: Done
  6. Delete--[MOBILOITTE]: Done
  7. Black and White Conversion --[MOBILOITTE]: Removed This Feature Due to feasibility concerns.
  8. Shadow elimination[MOBILOITTE]: Removed This Feature Due to feasibility concerns.

**Send Status Popup:**

=====

1. 1. Leave the popup on the screen until the sender decides to close. But is there a way to close the popup? During the testing, it stayed open for several minutes and I had no easy way to close it. [MOBILOITTE]: If this screen is taking more than 30 seconds then it will be close automatic.



2. Pop-Up should be visible at least 7 + second -- [MOBILOITTE]: Done

**Web Application Embed:**

=====

1. Provide Embed code--Web Application will be embedded on the home page of faxnow.mobi - --[MOBILOITTE]: As explained then the feature will be done once your website code will be hosted on the production server.

**2/18/20--to present... What is going on with this item? "Failed Status Notification Testing":**

=====


1. Still no email regarding pre-approved payment generated by the payment gateway "Coming when FaxNow Stripe API is developed" Arvind 1/28/20 1st email: Still not receiving- [MOBILOITTE]: That This Will Be Working Once The Live Credrntials Will Be Active And You Have To Activate Stripe Connect And Set Up The Account Properly


**NOTE: Please Un-installer the previously installed version from your devices.**

Please review the above shared Android and iPhone Installer URL and share your feedback/approval so that we can close this loop and can move forward.

Have a good day!

Regards,  
Arvind Tyagi

 [Payload \(4\).ipa](#)  
38 MB

 [Fax Now.apk](#)  
18.7 MB



**Richard Obendorf Wed, 30 Sep at 7:07am**

Hi Arvind:

1. Testing Issue: Cannot test app. Hangs when adding a recipient country code. Had same issue before.

2. IMPORTANT: Before you send me these mobile applications for testing again you need to send test faxes of camera captured document (attached below) to 732-683-7050. It is my fax number.

This test is a requirement for moving forward with the project and is now multiple times I have requested this test with no action on your part. *See Friday Sept 18th Basecamp.*

Thanks, Richard

 [exhibit-a-sample-contract\\_2pgs.pdf](#)  
86.4 KB



**Richard Obendorf Thu, 1 Oct at 8:41am**

Hi Arvind-

By now you have seen my comments and concerns in a new basecamp thread regarding the key feature failure I wrote yesterday. I hope you don't take this criticism personally. I think there is plenty of blame to go around. I am not sure where Pawan, the CIO, was during all this. It is my hope that we can honestly address the image issue. Please remember too that it only does harm to tell me the app is complete and working great when it is not.

What I don't know is what efforts your developers have already taken to solve this issue. Maybe there are simple solutions to the image capture quality issues. You need to communicate with me on this.

It is clear to all of us that camera captured images cannot be faxed. Maybe image to PDF conversion is a place to start. Have your developers even thought or tried of any of this? It is not my job to solve this issue but I am willing to help. I suggested this solution in December 2019

<https://developer.android.com/reference/android/graphics/pdf/PdfDocument>

Richard



**Arvind Tyagi Thu, 1 Oct at 10:46pm**

Dear Mr. Richard.

Hope you are doing well!

For now, our server is down for the last 2 days and you won't be able to test the shared build. We will update you once the server will up.

The link you shared the Native android and we design and develop the application on the IONIC framework (Cross-platform) as we used standard camera lib for the framework.

Moving forward, you will be able to check the camera once the server will start working.

Regards,  
Arvind Tyagi



**Richard Obendorf Fri, 2 Oct at 6:28am**

Hi Arvind,

Have you looked for an image to PDF conversion solution for the IONIC framework (Cross-platform)? If so, what have you found?

Richard



**Richard Obendorf Fri, 2 Oct at 8:01am**

Hi Arvind,

Can you watch YouTube in India? If not let me know.  
Here are a few links I came across in a brief google search- I see that an image can be converted into a PDF (see attached file)- A color PDF may be an issue- It needs to be B&W to show proper contrast for a fax. Etherfax Support: *"It has to do with the image processing after the capture. (You need a conversion solution) They (it will) handle converting the camera output to a monochromatic image and then reduce noise on the image.*

<https://www.youtube.com/channel/UCZZPgUlorPao48a1tBYSDgg>

How to Create PDF Files with Ionic using PDFMake: <https://youtu.be/mlGehHg4oSA>;

<https://github.com/bpampuch/pdfmake>; <https://medium.com/@rakeshuce1990/ionic-how-to-create-pdf-file-with-pdfmake-step-by-step-75b25aa541a4>

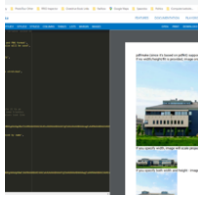
<https://github.com/foliojs/pdfkit>

<https://www.npmjs.com/package/cordova-pdf-generator#features>

I'll do some more looking around on my end to try to help you and your developers but you will need to communicate specific issues/problems you are having so I am better informed.

Thanks,

Richard



**Richard Obendorf Fri, 2 Oct at 1:59pm**

Hi Arvind-

Here is an application to look at. I do not know if it will integrate with IONIC or not. I am looking into the cost now.

The "CamScanner" API/SDK is designed for camera image capture/editing and conversion to PDF. Exactly what we need. In my testing, CamScanner consistently delivered a high-quality image to pdf conversion every time and with little effort. I captured images of the sample document I provided to you using my Android Note8.

You can download the CamScanner app from the Google or Apple Stores.

<https://play.google.com/store/apps/details?id=com.intsig.camscanner>

<https://apps.apple.com/us/app/camscanner-free-pdf-document/id388627783>

Please take a look. <https://dev.camscanner.com/developers/status> You are welcome to start a user-trial but let me know if you do.

Richard



**Richard Obendorf Mon, 5 Oct at 1:24pm**

Hi Arvind,

I have not heard from you and want to know if your company has a plan. I would now request that I speak with your boss. Please have him/her contact me asap.

Thanks, Richard