

Request meeting with Mobiloitte Management- Project is stalled

From: Richard Obendorf

Date: Thu, 24 Oct 2019 at 10:24pm

Hi Pawan,

It appears that nothing has changed in the week/s since we began this latest round of discussions. There has been no discernible effort on Mobiloitte's side to provide Etherfax support what seems like a very simple request for API code. It is my concern that there are much deeper issues than you or your team are willing to admit related to this project.

I am requesting a meeting with, Nitin and Bhaskar (and others in management) so I can get some answers not just on this immediate problem but the overall FaxNow project.

I am available 6:30 am PST Saturday for this meeting.

Richard



Pawan Pandey Fri, 25 Oct 2019 at 3:30am

Hi Richard,

Apologies for delay in response as I was on leave yesterday so that makes it two working days for you.

As I told you previously also the team is working on error condition handling and they have made good progress.

I understand your concern on Fax Success scenario but lets take one step at a time, I have given priority to error conditions.

Having said that, we would be happy to get on a call with you tomorrow at 6.30 am PST.

regards

Pawan



Richard Obendorf Fri, 25 Oct 2019 at 9:59am

Hi Pawan,

I see that 8 faxes and 114 pages were sent. That is a big improvement from zero. It appears they were sent to etherFAX support and not my DID #. I will check with Etherfax support to see if they see any issues on their end.

Richard



Richard Obendorf Fri, 25 Oct 2019 at 10:29am

Hi Pawan,

For now let's delay the meeting.

It appears from what Etherfax support can see the "Spacedox" credentials are safe on the server side and not resident on the device side.

A reminder that when the FaxNow project was initiated we had the choice of using either the FaxCore engine or Etherfax. Your developers chose Etherfax. The per page price I pay is the same either way. FaxCore (faxit2me.com) uses Etherfax for their fax engine.

FaxCore has a rendering tool. I don't know how you plan to render photos from the camera and uploaded color PDFs into either B&W .PDF or .TIFF.

- If you use the FaxCore routing engine / rendering to .PDF / etc. That is done by our FaxCore eV5 software and engine. Outbound we have an SMTP listener waiting for a valid e-mail from a valid e-mail account setup on the FaxCore server, and then we send the fax (IE: 1234567890@faxit2me.com).

http://downloads.faxcore.com/FaxCore_ev5/SDK/





Portal:

<https://faxit2me.com/login.aspx?ReturnUrl=%2f>

Username: robendorf@spacedox.com

password: faxcore

Thanks, Richard

-  [App.config](#)
974 Bytes
-  [REST API Reference.pdf](#)
502 KB
-  [SampleCode.txt](#)
1.67 KB
-  [SDKSample.zip](#)
1.15 KB
-  [wfApi - Documentation.pdf](#)
407 KB
-  [wfApi_asmx_documentation.pdf](#)
1.71 MB



Richard Obendorf Sat, 26 Oct 2019 at 7:31am

Hi Pawan,

Let me know if you plan to test with FaxCore as an alternate.

Richard



Pawan Pandey Mon, 28 Oct 2019 at 4:11am via email

Hi Richard,

I am on leave for 28th and 29th because of festival of Diwali.

I will definitely look into Faxcore but my first priority is to give you a demo with the progress so far.

30th will be hectic day, let me know if 31st October suits you, time will be based on your convenience.

Thanks

Pawan

On Saturday, October 26, 2019, Richard Obendorf <



Richard Obendorf Mon, 28 Oct 2019 at 6:22am

Hi Pawan, Thanks for the update. I believe October 31st is ok for me just let me know the time. BTW: I like what the festival of Diwali represents: spiritual "victory of light over darkness, good over evil and knowledge over ignorance".

I look forward to having you involved in this process.

Thanks, Richard



Richard Obendorf Tue, 29 Oct 2019 at 4:39pm

Hi Pawan, I am going to install the Etherfax MS Fax Driver so I can pull fax jobs during testing. Etherfax needs the "service password that Mobilette is using to connect to the API". Thanks, Richard



Prakash Motiani Thu, 31 Oct 2019 at 5:47am

Hi Richard,

Let me know if you are available for Skype call now.

I am available for the demo.

Best Regards,

Prakash



Richard Obendorf Thu, 31 Oct 2019 at 6:04am

Hi Prakash, I am available for a Skype call now.

Richard



Prakash Motiani Thu, 31 Oct 2019 at 7:12am

Hi Richard,

Thanks for giving your valuable time.

Apologize as we were not able to show you the API response.

But since its festival time(Diwali) in India so, our back end developer was not available to take the call as we was on leave.

I will make sure to involve whole team in our next call.

Lets keep the call on Tuesday 5th of Nov at 6:30 PM IST.

I will keep you posted if there is any change in the schedule.

Best Regards,

Prakash Motiani



Richard Obendorf Thu, 31 Oct 2019 at 8:18am

Hi Prakash,

As we discussed on the Skype call, the UI for the Web app still has some minor issues that can probably be easily fixed.

More importantly—just clicking on the “Submit” button does not mean a “Success” status for a fax.

Status is only determined by the Etherfax API NOT the application.

Richard



Richard Obendorf Sun, 3 Nov 2019 at 12:25pm

Hi Prakash,

We have just switched to Daylight savings time and 6:30 PM IST is now 5 AM PST. That is too early in the morning for a meeting. Maybe we can switch to your morning time? I am less available then because of meetings I have on Tues and Wed evenings but normally could do it around 10 am IST. On the Tues and Wed nights it would need to be around around 11:30 to 12 noon IST (Weds and Thursday respectively).

Regards,
Richard



Prakash Motiani Sun, 3 Nov 2019 at 9:03pm

Hi Richard,

Lets schedule call on Thursday date 7th of Nov 11:30 am IST.

Kindly let me know if you are comfortable with the time.

Best Regards,
Prakash



Richard Obendorf Sun, 3 Nov 2019 at 10:07pm

Hi Prakash,

Thursday date 7th of Nov 11:30 am IST works for me. What should I expect during this meeting?

Thanks,
Richard



Prakash Motiani Sun, 3 Nov 2019 at 10:25pm

Hi Richard,

"Etherfax API response" this will be our key point for the discussion and I will make sure the availability of our back end developer during this call.

Please, let me know if any other point needs to be added in our discussion.

Best Regards,
Prakash



Prakash Motiani Wed, 6 Nov 2019 at 1:10am

Hello Richard,

Can we have call today as our team is set for the call.

Except few UI Change we can discuss on every functionality.

Can you please suggest your preferred time.

Best Regards,
Prakash



Richard Obendorf Wed, 6 Nov 2019 at 6:45am

Hi Prakash,
When today?
Richard



Richard Obendorf Wed, 6 Nov 2019 at 11:53am

Hi Pawan, I see activity but it appears that the programmer is doing the same thing over and over with the same failing results. Doesn't seem to get it.

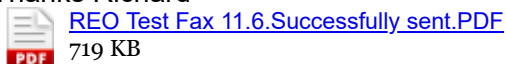
Attached is a copy of a fax I just sent to my own fax #732-683-7050 using the faxtome.com interface as detailed in the Oct 25th basecamp msg.

I think it would be a good idea if someone (developer?) in your organization would actually send a fax to see how the process actually works. **Log into my account and send a fax to my fax #732-683-7050 www.faxit2me.com.**; They can use their own email address to receive a copy.

RE: October 25th Basecamp Message

- *A reminder that when the FaxNow project was initiated we had the choice of using either the FaxCore engine or Etherfax. Your developers chose Etherfax. The per page price I pay is the same either way. FaxCore (faxit2me.com) uses Etherfax for their fax engine.*
- *FaxCore has a rendering tool. I don't know how you plan to render photos from the camera and uploaded color PDFs into either B&W .PDF or .TIFF.*
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- *http://downloads.faxcore.com/FaxCore_ev5/SDK/*
- *Portal:*
- *<https://faxit2me.com/login.aspx?ReturnUrl=%2f>*
- *Username: robendorf@spacedox.com*
- *password: faxcore*

Thanks Richard



Prakash Motiani Fri, 8 Nov 2019 at 12:09am

Hello Richard,

Our team is available in the office today(as we missed out backend developer in our last call)

So, please let me know when you wish to discuss as per your preferred time.

Best Regards,

Prakash



Richard Obendorf Fri, 8 Nov 2019 at 6:51am

Hi Prakash,

I see that no one on your team has taken my suggestion to send a fax using faxit2me.com.
Why is that?

Richard